

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**



In re application of:

Applicant : Thomas J. Perkowski  
Serial No. : 09/716,848  
Filing Date : November 17, 2000  
Title of Invention : INTERNET-BASED CONSUMER SERVICE MARKETING  
COMMUNICATION SYSTEM WHICH ENABLES A  
SERVICE-PROVIDER AND ITS AGENTS TO CARRY OUT  
SERVICE-RELATED MARKETING COMMUNICATION  
WITH CONSUMERS ON THE WORLD WIDE WEB (WWW)  
USING MULTI-MODE VIRTUAL KIOSKS (MMVKS)  
Examiner : Jeffrey Carlson  
Group Art Unit : 3622  
Attorney Docket : 100-058USA000

Honorable Commissioner of Patents  
and Trademarks  
Washington, DC 20231

**PRELIMINARY AMENDMENT**

Sir:

Applicant submits herewith the following amendment for entry in the present  
Application: